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*The Heart of the  
Neighborhood*  
**2025 IMPACT REPORT**



## A LETTER FROM LEADERSHIP:

### *A Promise to the Community*

At Johnson Health Center, healthcare is more than a service, it is a promise to our community. For more than 25 years, we have served as a trusted lifeline for individuals and families across Lynchburg City and the counties of Amherst, Appomattox, Bedford, and Campbell. In 2025, that promise remained at the heart of everything we do.

This past year reflected both momentum and resilience. Building on the opening of the Amherst County Community Health Center, we continued strengthening access to integrated care, medical, dental, behavioral health, pharmacy, and wellness, under one roof. Our team provided care to tens of thousands of patients across nearly 100,000 visits, ensuring that cost, transportation, or insurance status never stood in the way of quality care.

None of this would be possible without the dedication of our staff, the leadership of our Board of Directors, and the generosity of our donors and community partners. As healthcare continues to face uncertainty at the federal and state levels, private support remains essential to sustaining and expanding services for those who need us most.

Together, we are building a healthier, thriving community, today and for generations to come.

With Gratitude,

Gary Campbell  
*President & CEO*





*Johnson Health Center has been a trusted lifeline for Lynchburg and the surrounding counties for over 25 years.*

## OUR ROOTS

### *Who We Are*

Founded in 1998, Johnson Health Center (JHC) is a nonprofit, independent Federally Qualified Health Center (FQHC) governed by a patient-majority board. Our mission is to provide affordable, comprehensive healthcare through quality services and strong community partnerships, improving access to care for all, regardless of ability to pay. We are part of a national network of community health centers committed to advancing health equity and addressing the root causes of poor health outcomes. Every day, we meet patients where they are with respect, dignity, and compassion.

Johnson Health Center receives funding and Public Health Services employee status from the Health Resources and Services Administration (HRSA). This funding and status provides JHC staff with medical malpractice insurance coverage under the Federal Tort Claims Act (FTCA).



## OUR COMMITMENT

### *Our Mission, Vision, & Values*

#### **Our Mission**

To provide affordable and comprehensive healthcare with quality services and strong community partnerships to improve access to healthcare for all.

#### **Our Vision**

To be a place where staff feel highly valued, patients are deeply cared for, and leaders model the way by living out the core values.

#### **Our Values**

**Respect:** We value and respect each patient, their family, ourselves, and each other.

**Integrity:** We are committed to doing the right thing every time.

**Innovation:** We value creativity, flexibility, and continuous improvement efforts.

**Teamwork:** We understand teamwork is the essence of our ability to succeed.

**Excellence:** We will pursue excellence everyday in activities fostering teamwork, quality improvement, patient care, innovation, and efficiencies.

## OUR LEADERSHIP

*Belief in the Power of Community Health*

### Board of Directors

James Tyler  
*Chair*

Brian Freeman  
*Vice Chair*

Sandy Glass  
*Treasurer*

LaSheika McCoy  
*Secretary*

Matt Adkins

Gabrielle Azcona

Mary Ruth Davis

Sakieya Royster

Kyle West

Claudia Tucker

Alesha James

### Executive Staff

Gary Campbell  
*President & CEO*

Mehgan McCrickard  
*Executive VP & CEO*

Ron Baldwin  
*Chief Financial Officer*

Dr. Brian Assent  
*Chief Medical Officer*

Dr. Janna Laverdiere  
*Chief Dental Officer*

Tracy Coleman  
*Chief Nursing Officer*

Sharon Saunders  
*Chief HR Officer*

Jason Spear  
*Chief Information Officer*

Anita Poleski  
*Executive Assistant*



## 29,540 PATIENTS SERVED

Neighbors Cared For: Provided compassionate, comprehensive care to individuals and families across Lynchburg and the surrounding counties of Amherst, Appomattox, Bedford, and Campbell, ensuring that cost, transportation, or insurance status never stood in the way of quality care.

# IMPACT AT A GLANCE

## 103,264 PATIENT VISITS

Moments of Connection: Facilitated over 100,000 trusted connections through an integrated care model that combines medical, dental, behavioral health, pharmacy, and wellness services under one roof, strengthening long-term community health.

## 1,586 URGENT CARE VISITS

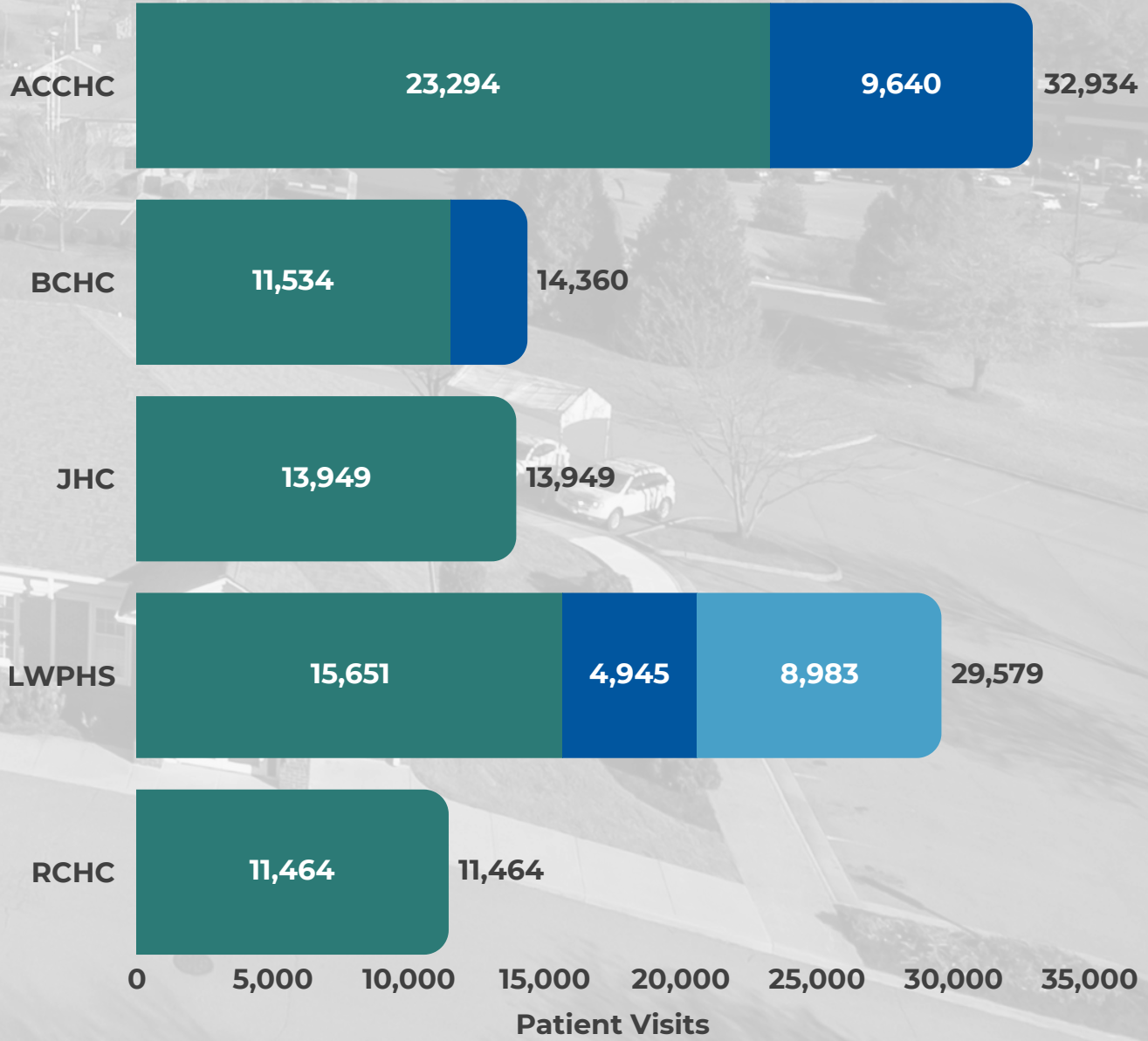
Being There When it Matters Most: Since launching on September 1, 2025, the Urgent Care at the Amherst County Community Health Center has provided timely, same-day care for non-life-threatening needs, offering a convenient alternative to costly emergency room visits.

## 69,000+ PRESCRIPTIONS FILLED

Keeping the Community Moving Forward: Ensured patients received the critical medications they need to manage chronic conditions and stay healthy. Through the RxHelp Fund and 340B pricing, financial barriers to life-saving medications were removed for underinsured patients.

# 2025 SERVICE IMPACT: PATIENT VISITS

● Primary Care & Behavioral Health Visits    ● Dental Visits  
● OB/GYN Visits



ACCHC Amherst County Community Health Center  
BCHC Bedford Community Health Center  
JHC Johnson Health Center  
LWPHS Lynchburg Women's & Pediatric Health Services  
RCHC Rustburg Community Health Center

*By integrating early literacy into healthcare, we are promoting healthy development from the very start, nurturing the whole child, one story at a time*



## NUTURING MINDS & BODIES

### *The Joy of Reading*

At Johnson Health Center, we believe a healthy childhood starts with both a strong body and a curious mind. This year, we are thrilled to announce that Reach Out and Read is launching across every one of our locations.

#### What is Reach Out and Read?

Reach Out and Read is an evidence-based program that weaves early literacy into the fabric of pediatric care. During routine well-child visits, our pediatric providers do more than just check vitals, they share the magic of stories with families and place brand-new, age-appropriate books directly into children's hands.

Through the Reach Out and Read program, pediatric providers share the importance of reading aloud, with families. This initiative encourages parents to engage in reading with their children to support early brain development, language skills, and overall school readiness.



### ***A Community of Readers: Our Literacy Champions***

*Thanks to the heart and generosity of our partners, every Johnson Health Center location is now a place where stories begin. This collective support makes it possible to put books directly into the hands of our youngest neighbors.*

The AI Stroobants  
Foundation

Bethany United Methodist  
Church (Rustburg)

Greater Lynchburg  
Community Foundation

Plymale Foundation

Schewel Charitable  
Foundation

Freedom First

BWX Technologies

Greater Lynchburg  
Community Foundation  
Youth Philanthropy Council

*Thank you!*

## HEALTHY SMILES, THRIVING COMMUNITIES

### *Expanding Access to Oral Healthcare*

A healthy smile is a gateway to overall well-being, yet for many of our neighbors, finding a dentist can feel like an uphill climb. We believe everyone deserves to feel confident and pain-free, which is why we've dedicated ourselves to bringing high-quality dental care right to your doorstep.

### **Care That Meets You Where You Are**

In 2025, our dental team was busier than ever, providing everything from routine cleanings to restorative care for thousands of children and adults across our service area.

*At Our Centers:* With ten state-of-the-art dental operatories at the Amherst County Community Health Center and several other local sites, we offer a comfortable, welcoming home for your dental health.

*In Our Schools:* Our School-Based Oral Health Program and Mobile Dental Unit bring the dentist to the classroom. For many children, this is their very first time in a dental chair, a milestone we celebrate with patience and care.

### **Building a Brighter Future**

Through the kindness of our community partners, we aren't just treating smiles today; we are ensuring they last for generations. By investing in dental education and workforce training, we are helping the next generation of dental professionals find their calling right here in Central Virginia, ensuring our community always has a place to turn for care.





## ***A Legacy of Smiles:***

*The Al Stroobants Foundation*

### **\$110,000 Investment**

*This generous grant has strengthened dental access and workforce development throughout Central Virginia by supporting:*

- *Advanced Training: Supporting AEGD Dental Residency training programs.*
- *In Our Schools: Providing essential School-Based Oral Health services.*
- *Restoring Access: Reopening the James River Dental Center.*
- *Future Workforce: Creating dental assistant and student training partnerships.*

*Expanding care today while building the dental workforce of tomorrow.*

## WELLNESS IN MOTION

### *Care Beyond the Clinic*

We believe that true health isn't just found in an exam room—it's built through the small, joyful choices we make every day. In 2025, our commitment to your well-being grew even stronger, centered at the warm and welcoming Fitness and Wellness Center within our Amherst County Community Health Center.

### A Space to Thrive

Our Fitness Center is more than just a gym; it is a community space designed to help you kick-start a new routine or simply add a little more movement to your day. Whether you are looking for a fully equipped workout, a convenient place to freshen up in our shower rooms, or a variety of wellness offerings, we are here to support your unique goals.

### Tools for a Healthier Life

To help you feel your best, we offer more than just equipment. Our patients have access to:

- Personal training services and body composition scans to help you celebrate your progress.
- Engaging nutrition and cooking demonstrations.
- Free membership as a Johnson Health Center patient.

By bringing fitness, nutrition, and primary care together under one roof, we hope to offer confidence and tools to live a vibrant, healthy life.



A black and white photograph of a woman with long hair and glasses, wearing a light-colored t-shirt and a watch, running on a treadmill in a gym. The background shows other gym equipment and a ceiling with recessed lights.

## **BUILD STRENGTH BUILD WELLNESS**

### **FITNESS CENTER IMPACT:**

*184 Orientations*

*290 Personal Training Sessions*

*150 InBody Scans*

**624 TOTAL INTERACTIONS**

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## *The RxHelp Fund: Your Gift, Their Lifeline*

*The JHC RxHelp Fund ensures our neighbors never have to choose between life-saving medicine and basic needs like food or rent. By removing financial barriers for uninsured and sliding-scale patients, every dollar donated goes directly toward providing the critical prescriptions necessary for a healthier life. Together, we are strengthening community health, one prescription at a time.*



Pharmacy Location  
Bedford, Lynchburg &

Pharmacy Services  
Medication Assistance  
Free diabetic supplies  
Free Home delivery

Johnson Health Services provides primary care, behavioral health, OB/GYN, and offer reduced fees for uninsured patients. We accept most insurance plans.

## PEACE OF MIND, ONE PRESCRIPTION AT A TIME

### *Making Vital Medications Affordable and Accessible*

We know that a treatment plan only works when it's within reach. For many of our neighbors, the cost of medicine can be a heavy burden, but we believe no one should ever have to choose between their health and their daily needs.

### **Care That's Within Reach**

In 2025, our pharmacy team was a steady lifeline for our community, filling more than 69,000 prescriptions to ensure our patients stayed healthy and on track. By participating in the 340B Drug Pricing Program and offering special patient assistance, we've worked hard to lower out-of-pocket costs for those managing chronic conditions. It's our way of making sure quality care stays affordable for everyone.

### **Convenience Designed for You**

We've built our pharmacy services to fit into your busy life. With a full-service pharmacy and a convenient drive-thru, we make it easier for seniors and working families to get what they need without the extra stress. As a cornerstone of our integrated care model, our pharmacy is here to support your journey to wellness, every step of the way.



## **GROWING TOGETHER: A HOME FOR OUR YOUNGEST NEIGHBORS**

### *Comprehensive Care from Infancy through Adolescence*

At the heart of every thriving community are its children. In 2025, Johnson Health Center remained dedicated to meeting the needs of our growing families by providing a warm, supportive environment for children at every stage of life, from their very first steps through their teenage years.

### **A Circle of Support**

Our pediatric teams do more than just provide medical care; they build lasting bonds with families. We offer a full circle of support under one roof, including:

- Well-Child Visits & Immunizations: Keeping our kids healthy and protected as they grow.
- Integrated Care: Combining developmental screenings and behavioral health to care for the whole child, mind and body.
- School-Based Partnerships: By bringing care directly into local schools, we help remove the hurdles of transportation and scheduling, ensuring every child is healthy, in class, and ready to learn.

### **A Medical Home You Can Trust**

For many families, Johnson Health Center is more than a clinic, it is a "medical home". We are honored to provide the continuity of care and the trusted, year-after-year relationships that help our community's children grow, learn, and truly thrive.



## *Heartfelt Thanks to Our Pediatric Partners*

*Through our partners' support, we provide a family-centered medical home for uninsured and underinsured children. By combining routine immunizations with developmental and behavioral screenings, we deliver the comprehensive "whole-child" care every child deserves.*

### *Our Pediatric Champions*

- *Bedford Community Health Foundation*
- *Bethany United Methodist Church*
- *Plymale Foundation*

## **CARING FOR KIDS TODAY: *Empowering Them for Life***

In 2025, our mobile dental unit completed 757 unique pediatric visits, providing screenings and cleanings directly where children learn. Simultaneously, we provided 2,256 behavioral health visits for patients 17 and younger, ensuring mental wellness is a core part of our pediatric care.

Championing the health of our youngest neighbors is a promise to the future of Central Virginia. By integrating specialized support with innovative outreach, we are removing barriers to care and ensuring every child has the strong foundation they need to thrive.



## **BEING THERE WHEN LIFE HAPPENS: COMPASSIONATE CARE, RIGHT AWAY**

### *Timely Support for Our Central Virginia Neighbors*

Life doesn't always follow a schedule, and when an unexpected illness or minor injury pops up, having a place to turn can make all the difference, especially for those who might not have a doctor nearby. At Johnson Health Center, we believe that "right now" care should always be compassionate care. In 2025, our Urgent Care team at the Amherst County Community Health Center was honored to serve as a trusted, same-day alternative to the stress and cost of an emergency room visit.

### **Care That Moves at Your Speed**

Whether it's a stubborn cough, a sudden flu, or a minor tumble, our team is ready to welcome you with open arms and the tools needed to help you feel better, faster. We've equipped our center with on-site diagnostics, including X-rays and lab services, so you can get the answers you need without the wait.

### **A Bridge to Better Health**

Beyond treating the immediate need, our Urgent Care services act as a vital bridge, keeping you and your family connected to long-term wellness within the Johnson Health Center family. Especially during the busy seasons of colds and respiratory illnesses, we are proud to stand as a pillar of strength and access for our community, ensuring that quality care is never out of reach.





***A Helping Hand for Whole-Person Health***  
*Centra Health*

***\$15,000 Investment***

*This vital grant fueled the launch of our Patient Resource Center, strengthening Urgent Care by connecting our neighbors to long-term support:*

- Community Connections: Providing direct referrals to essential social services.*
- Guidance & Navigation: Offering expert help with insurance and benefit navigation.*
- Empowering Resources: Creating easy access to self-service health tools.*
- Coordinated Care: Ensuring personalized follow-up support after urgent care visits.*

*Supporting timely care and nurturing the health of the whole person.*

## THE HEART OF OUR MISSION: LOOKING TOWARD THE FUTURE

### Rooted in Quality

We believe that high-quality care is the foundation of a thriving life. By using health data to guide our hands and hearts, we've seen beautiful progress this year in the areas that matter most:

- **Protecting Young Smiles:** Seeing a significant increase in childhood dental sealant rates.
- **Managing Chronic Care:** Helping more of our neighbors achieve better diabetes control.
- **Early Detection:** Reaching higher screening rates for breast and cervical cancer, providing peace of mind and life-saving care.

### A Bright Path Forward

Healthcare is always evolving, and so are we. As we look ahead, we are focused on growing in ways that best serve our community's needs. Our priorities for the coming year include:

- **Growing Our Reach:** Expanding our dental and pharmacy capacity to reduce wait times and costs.
- **Supporting Our Team:** Strengthening our efforts to recruit and retain the passionate professionals who make our care possible.
- **Innovating for You:** Enhancing our technology to make your care smoother and more coordinated.
- **Building Sustainability:** Increasing philanthropic support so we can continue to offer high-quality care despite the rising costs of healthcare.

With your continued partnership, we will remain a place where patients are deeply cared for, our staff is highly valued, and health equity is more than just a goal, it is our daily work.

## JOIN US IN BUILDING A HEALTHIER COMMUNITY

At Johnson Health Center, every milestone we reach is a shared victory with the community we serve. Whether it's through a donation to our RxHelp Fund, volunteering your time, or simply sharing our mission with a neighbor, your involvement ensures that high-quality, compassionate care remains accessible to everyone.

Together, we aren't just providing medical services, we're changing lives. We invite you to be a part of our story as we grow, innovate, and care for Central Virginia.

## CELEBRATING OUR FIRST COMMUNITY CARE EXPO

On August 9, we hosted our inaugural Community Care Expo at the Amherst County Community Health Center. This landmark event brought together neighbors and partners for a day of wellness, resources, and connection. By meeting our community exactly where they are, we strengthened the bonds that make our mission possible.



Our second annual Community Care Expo will be held August 8, 2026 from 4:30-7pm.

## THE HEARTBEAT OF OUR MISSION: A SINCERE THANK YOU

We are profoundly grateful to the volunteers, advocates, and donors who serve as the heartbeat of Johnson Health Center. Whether you give your time, your voice, or your financial support, you are the reason we can provide a compassionate medical home to our neighbors. Your partnership ensures that high-quality care is never out of reach, and we thank you for being an essential part of every life we touch.

### In Honor of

*Gary Campbell*  
by Denise Rowland

*Thomas P. Hicks*  
by Rodger Fauber

*Lauren Grimmett*  
by Ronald Oetgen

*Gary Campbell*  
by Carolyn Jacques

### In Memory of

*Doug and Bonnie Dellinger*  
by Shannon Pettyjohn

*Eva Mazzotta*  
by Joan Prum

### 2025 Donors

*Amherst County Community Development  
Angela Gray  
Anita Poleski  
Anne Norwood  
Anthem, Inc.  
B. Grimmett  
Bank of the James  
Barbara Price  
Bedford Community Health Foundation  
Bethany United Methodist Church  
Bison Printing  
Brent Carothers  
BWX Technologies  
Campbell County Farm Bureau  
Candace Beery  
Carline Sales  
Caroline Hamilton  
Carolyn Moore  
Carter Craft Foundation  
Centra Health, Community Health Services  
Christina Goff  
Claudia Tucker  
Coleman-Adams Construction, Inc.  
Courtney LaMothe  
Cynthia Wallace  
Davenport & Company  
Dawn Richburg  
Debra Drake  
Deirdre Johnson  
Denise Rowland  
Diana Ray  
Elaine Falleroni*

*Fannie Randolph  
First Citizens Bank  
Food Lion  
Framatome  
Freedom First Credit Union  
Gary Campbell  
Georgellen Easter  
Greater Lynchburg Community Foundation  
Gregory Haan  
Greif Inc.  
Haley Lawhorn  
Harold Thomas  
Heidi Scott  
Henry Schein Dental  
Holy Trinity Lutheran Church  
Impact2Lead  
James Tyler  
James Williamson  
Jean Blair  
Jessica Ward  
John Arnold  
Jonathan Garbee  
Joseph Fedeler  
Jurgen Pest  
Kate Lippmann  
Knights of Columbus  
Lauren Grimmett  
Lynn Dunn  
Marcia Allar  
Mary Davis  
Member One Federal Credit Union  
Michelle Coveleski*

*Mission House Coffee  
Nellie Jackson  
Nicole Sheppard  
Packaging Corporation of America (PCA)  
Paula Yancey  
Phebe Wescott  
Pinnacle Financial Partners  
Red Hat Inc  
Robert Torrence  
Rodger Fauber  
Ronald Oetgen  
Sandy Glass  
Schewel Charitable Foundation  
Scott Insurance  
Sentara Health Plans  
Shameka Davenport  
Shannon Pettyjohn  
Sharon Saunders  
Sherri Ferguson  
Susan Morris  
The Al Stroobants Foundation  
The Clorox Company  
The Titmus Foundation  
Tyara Carroll  
UnitedHealthCare Community & State - Virginia  
Utz Quality Foods, LLC  
William McCormick  
YMCA of Central Virginia*



## ADVOCACY IN ACTION: PROTECTING THE SAFETY NET

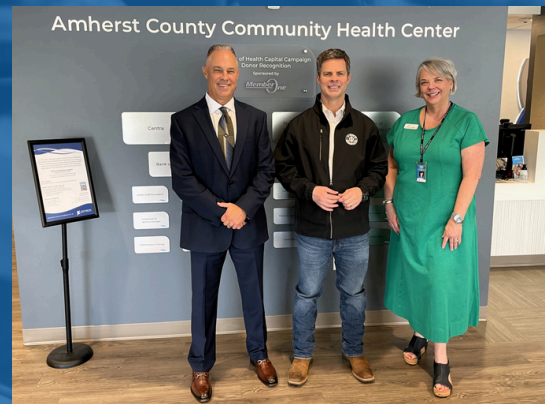
In 2025, our advocacy centered on defending Virginia's healthcare safety net. We focused on four critical pillars to ensure our doors remain open to all:

- **Protecting Medicaid:** We fought to preserve coverage for over 260,000 Virginians facing potential eligibility shifts, ensuring that reimbursement rates reflect the true cost of care.
- **Workforce Sustainability:** To combat a 22.5% rise in labor costs, we advocated for state-funded loan repayment programs and licensure reforms to recruit and retain high-quality providers.
- **Food as Medicine:** We championed the integration of Produce Rx models and food security screenings into primary care, recognizing nutrition as a fundamental clinical vital sign.
- **Behavioral Health Integration:** Our team pushed for Medicaid rate add-ons and "whole-person" care models to bridge the gap between physical and mental health services.

By serving as a persistent voice in Richmond and Washington, D.C., we ensured that the needs of our community remained at the forefront of the legislative agenda. We remain committed to breaking down barriers to care, ensuring that Johnson Health Center remains a reliable pillar of health for all.



Johnson Health Center leadership meet with Senator Creigh Deeds



Johnson Health Center leadership meet with Congressman John McGuire



Virginia Delegate Eric Zehr attends Johnson Health Center's Community Care Expo



## FINANCIAL STEWARDSHIP: INVESTING IN OUR COMMUNITY

At Johnson Health Center, our financial health is the engine that drives our mission forward. We view every dollar received not just as revenue, but as a reinvestment into the well-being of Central Virginia. By maintaining a strong and sustainable fiscal foundation, we ensure that our doors remain open and our services stay accessible to all, regardless of the economic climate. In 2025, our diversified funding streams allowed us to expand our reach, innovate our care models, and directly support the patients who rely on us as their medical home.

The following breakdown reflects our commitment to transparency and our dedication to transforming resources into high-quality, compassionate care.

### SOURCES OF REVENUE



## THE CARE COLLECTIVE: A SMALL GIFT WITH A BIG HEART

We are excited to invite you to join the Care Collective, our new monthly giving initiative. By choosing to make a small recurring gift, you become part of the consistent, committed backbone of support that families in our community rely on every day. Whether it's \$10 or \$50 a month, your steady generosity ensures that life-changing healthcare is always available to our neighbors, regardless of their circumstances.

Become a founding member of the Care Collective and help us build a healthier tomorrow, one month at a time.

*Learn more and join us at [jhcvirginia.org/carecollective](https://jhcvirginia.org/carecollective)*





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